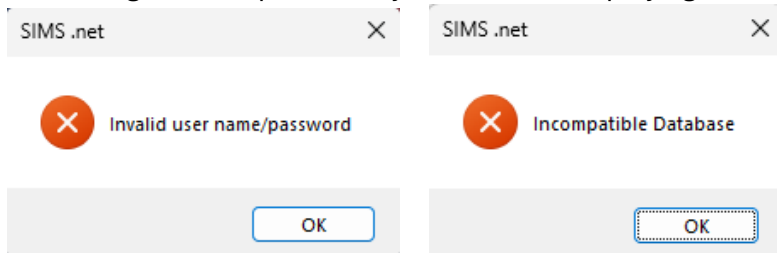# Forcing SIMS.Net Update (Only when in school)

If there has been an overnight SIMS update and your device is displaying either:

You can force SIMS.Net to check for an update and resolve this issue.

Ensure you are connected to the school WiFi network.

In the bottom right-hand corner of your screen, on the grey taskbar next to the clock you may see this icon -
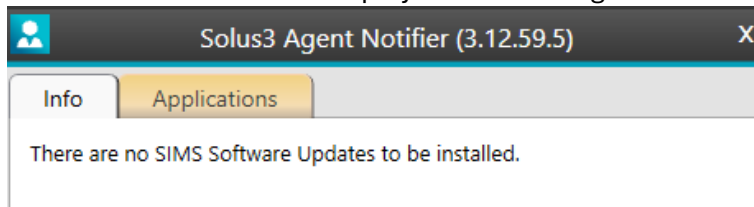
If not, click on the "^" next to the clock -

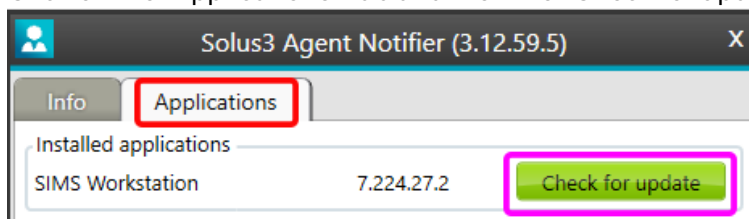If you do not see the icon, please contact IT Support for further assistance.

If the icon does exist, double click on it to make it appear on your main taskbar. (icon becomes larger and is displayed more centrally).
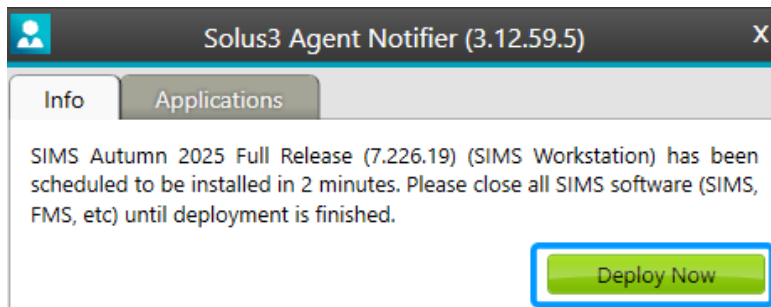
Left-click once on this to display the "Solus3 Agent Notifier".

Click on the "Applications" tab and then the "Check for updates" button.

This will either ask you whether you wish to reapply the install or ask whether you wish to perform the update. Answer "Yes" to this and you will be notified of a scheduled update:
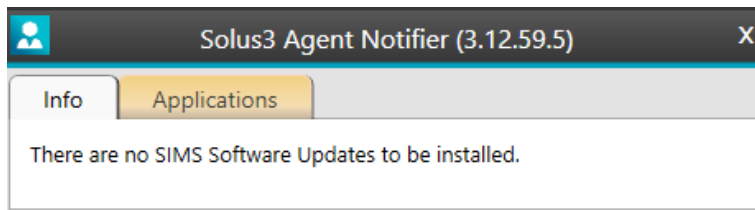
The update will either install automatically in a couple of minutes, or you can click the "Deploy Now" button to force the installation straight away (recommended).

You will be notified that the update is being installed.
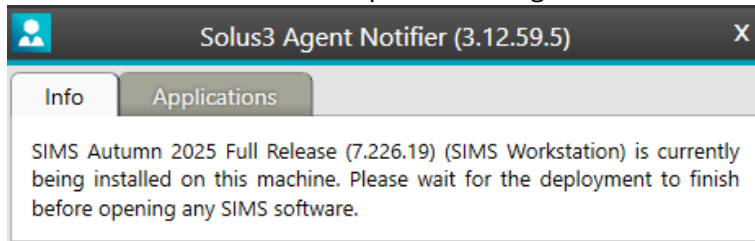
Once completed, the window will switch back to "There are no SIMS Software Updates to be installed".

You should now be able to load SIMS.Net as normal. If this doesn't work, please contact IT Support.